

# CALL TRACE

Identify harassing callers through the phone company.

## How it works:

When you receive a harassing call, you can dial a simple code to trace the source of that call for the telephone company.

## How to use:



1. When you get a nuisance call, hang up.



2. After you've hung up, just lift the handset again and listen for a normal dial tone.

3. Press \*57.



4. You'll hear an announcement that the call can be traced. Just follow the voice instructions to dial an additional code, and the call will be traced.



5. Hang up, record the date and time.



6. The number you traced will be recorded at the telephone office. If you decide to follow up on the matter, at your request, we will provide that number to the local law enforcement authorities. Under no circumstances will you be given the name or telephone number of the person who called you.

## Note:

- Call Trace must be used immediately after you hang up on the call you want traced. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call.
- This feature is automatically available on all of our subscriber lines. **A per call trace charge does apply.**